



Comfort Matters

HEATING • COOLING • PLUMBING • ELECTRICAL • SEWER • REMODELING

OliverHeatCool.com



Dear Valued Customers,

This past holiday season was especially meaningful to the Oliver team as we were able to safely gather again with friends and family. I sincerely hope you enjoyed the comforts of home, trips near or far, favorite family traditions or just time to relax.

This issue of Comfort Matters includes a dozen special offers you'll want to save for that sudden and unexpected repair, planned equipment upgrades and home updates. Did you know we specialize in remodeling the most used rooms in your house? Don't miss our 10% discount on your next project! Learn about whole home generators and the signs your air conditioner may need repair.

Our team is always looking for ways to offer superior products and services for the best value. One of our goals is to provide peace of mind all year for our customers with annual heating, cooling, plumbing, and electrical system inspections.

One of the areas we are improving is our membership program, also known as the Oliver Peace of Mind Membership. With inflation impacting everyone's financial situation, we changed our membership plan to provide additional benefits without increasing the price. By performing a visual inspection of your home's equipment, we can determine what requires additional work and what doesn't. This approach keeps our costs down and allows us to add additional discounts and services while keeping the membership cost the same.



Oliver Peace of Mind Membership

- In addition to an Air Conditioner and/or Heating Inspection, each plan INCLUDES an annual PLUMBING inspection and an annual ELECTRICAL inspection for a low monthly fee.
- Plus, members receive Priority Scheduling, Discounts on Repairs, Parts and Accessories, No Overtime Rates and more.

If you already have an Oliver plan, you'll receive a new enrollment form as your plan expires and it's time for renewal. For our customers who do not have a plan, see the enclosed Oliver Peace of Mind Membership flyer for complete information. Please give us a call with any questions or to enroll. Spring is the perfect time to start enjoying your benefits.

A referral is our greatest compliment. Please tell your friends and family about Oliver's Services. We'd love to help!

Sincerely,

David Oliver
2nd Generation Owner

How does a whole home generator work?

Generators, can run on liquid propane (LP) or use your homes natural gas lines. Like your AC unit, they are located outside of your home. When the power in your home unexpectedly goes out, a standby generator detects a problem, waits for a signal to verify an outage, and automatically turns on. In just a couple minutes your electricity, internet and appliances will be restored!

If you have experienced frequent power outages, talk to an Oliver electrician to learn more about whole home generators.



Tips for Avoiding Spring Backups

As spring arrives and heavy rainstorms roll in, the plumbing system in your home may be affected and you could be dealing with an unpleasant backup. Here are four tips for protecting your home from this messy and unpleasant situation:



INSTALL A BACKWATER VALVE

If the city's sewage system becomes overwhelmed, it can back up into your house. Not only will you have to deal with your own home's sewage, but your neighbor's as well. Consider installing a backwater valve to keep the flow out of your house.



CHECK YOUR SUMP PUMP

When water builds up around your property, it must go somewhere and that somewhere shouldn't be inside your house. The sump pump discharge should terminate in the yard and does not get directly tied into the city's storm or sewer system. Be sure this important piece of equipment is always working with annual maintenance.



INSTALL A BACKUP SUMP PUMP

If a storm knocks out power for an extended period, it could lead to overflow as your sump pump remains incapacitated. Backup systems use batteries. By the way, if you have a whole home generator, this won't happen!



REPLACE OLD BURIED PIPING

If your buried sewage pipe is old, you could be at risk for cracks or breakage from shifting earth. Spring melts cause movements that can affect your underground pipes, so before this happens, have an Oliver plumber inspect and replace any at-risk piping.

HELLO NEIGHBOR!

Inside This Issue of Comfort Matters

- 12 Offers to Save on Home Maintenance
- New Peace of Mind Membership
- Signs Your AC Needs Repair
- Avoid Spring Backups
- Thinking of Remodeling?
- Save 10% on Remodeling
- Tax Credits
- Electrical Safety Tips



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Signs You Need Air Conditioning Repair or Replacement

As it warms up outside and you turn on the AC, you may notice your home isn't quite as cool and comfortable as it used to be. These are a few signs your air conditioning system needs professional service:

- System Frequently Turns On and Off
- Not Enough Cool Air Coming from Vents
- High Humidity in Your Home
- Unusual Noises from Your System
- Moisture Near Your AC Equipment
- Pungent or Musty Smells
- Higher Utility Bills



Don't wait until the problem gets worse and you're suddenly without any AC on a hot summer day! An Oliver qualified technician will inspect and test all working parts of your system to identify the issues. We'll explain any needed repairs or determine if replacement is a better option. If your air conditioner is many years old, it may have simply come to the end of its life span and now is the time for a new energy efficient model.



Amanda Feeley, Plumbing Coordinator, welcomed Greyson Richard on June 25, 2022



Shaun Manopello, Service Technician, and his girlfriend Kim welcomed Sophia Lynn on June 30, 2022



Joe McCaughan, Service Technician, and his wife Steff welcomed Meadow Rae on September 20, 2022



Ashley Dennon, Marketing Manager, and her fiancé Mark welcomed Harley Elizabeth on October 19, 2022

Welcome Baby

Our employees were thrilled to announce the arrival of their bundles of joy over the last several months.



Ross Koenig, Technician, and his wife Maura welcomed Eloise Mae on March 15, 2023

Get Started on Your Remodeling Project!



We specialize in remodeling the rooms you use and enjoy the most. Our in-house team includes an Oliver project manager, plumber and electrician who can help you redesign or upgrade your kitchen, bathroom, basement or deck. No job is too big or too small.

- Replace kitchen cabinets and countertops
- Upgrade flooring and lighting
- Add tile backsplash
- Replace fixtures, toilets, sinks and tubs
- Add or expand a deck, porch or pergola
- Convert basement to an office

Give us a call at 484-470-1971 to schedule a free design consultation and project estimate.



Enjoy This Spring Time Recipe!

Barbecue Chicken Salad

Barbecue Chicken Salad is every bit as tasty as it sounds. It's healthy-ish and filling at the same time!



Ingredients

FOR THE CHICKEN

- 1 1/2 cups of your favorite barbecue sauce
- 1/4 cup apricot preserves
- 1 garlic clove
- 6 skin-on, bone-in chicken breasts
- 1 tbsp. salt

FOR THE SALAD

- 1 tbsp. salted butter
- 12 oz. (2 cups) frozen corn
- 1 15-ounce can black beans, drained and rinsed
- Juice of 1 lime
- 3 romaine lettuce hearts, chopped
- 1 cup fresh cilantro leaves
- 1 cup cherry tomatoes, halved
- 1 avocado, chopped
- 3/4 cup of your favorite ranch dressing

Directions

1. Preheat the oven to 400 degrees. For the chicken: Pour the barbecue sauce into a medium saucepan, then add the apricot preserves and grate in the garlic. Heat the mixture over medium heat until piping hot. Remove 1/3 cup sauce to a bowl and set aside for when the chicken is done.
2. Line a baking sheet with foil and add the chicken breasts skin-side up. Brush 1 tablespoon of sauce over each breast, then sprinkle each with 1/2 teaspoon salt.
3. Roast the chicken in the oven for about 35 minutes, brushing each breast with about 1 tablespoon of sauce a couple of times. When the chicken is done, a thermometer inserted into the center will reach 165 degrees. Brush the chicken with the reserved sauce; let cool.
4. For the salad: Melt the butter in a large skillet over medium-high heat. Stir in the corn and cook until heated through, 5 minutes. Add the black beans and lime juice and cook until hot, 2 minutes.
5. Slice the chicken off the bone. Toss the lettuce, cilantro, tomatoes, avocado and corn-bean mixture in a large bowl; toss with the ranch dressing. Divide the salad among bowls and top with the chicken.



Do You Qualify for a Tax Credit?



If you are considering new heating and cooling equipment and have questions about the **Energy Efficiency Home Improvement Tax Credits**, our sales team

has answers. Find out if you may be eligible for a tax credit that applies to the purchase of a qualifying gas furnace, air conditioner or heat pump. Give us a call to make an appointment for a free in-home consultation.

May is Electrical Safety Month



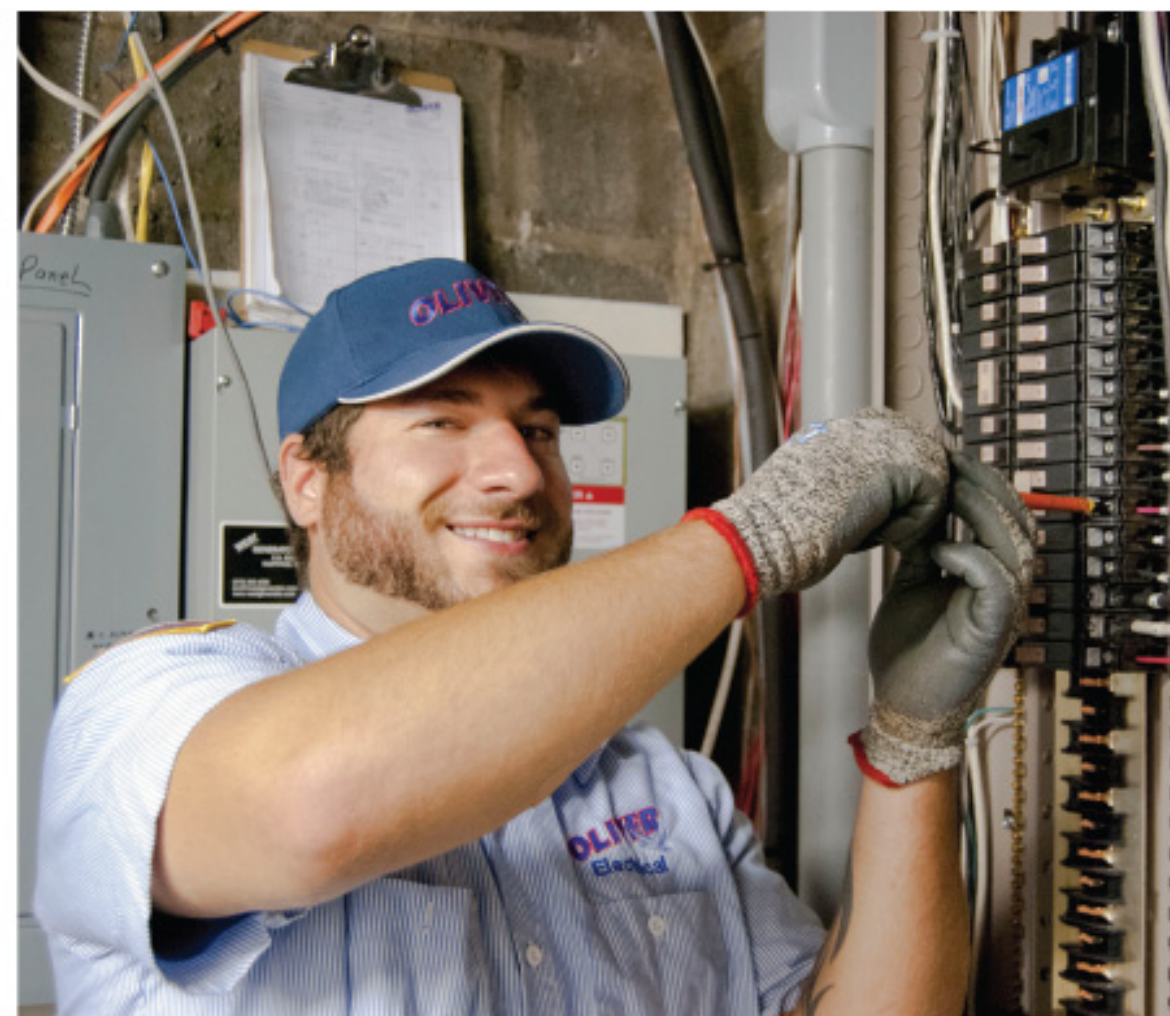
Make sure your home is electrically safe, secure and efficient with Home Electrical Safety Devices. Oliver certified electricians can add, replace or install these safety devices.

AFCI BREAKERS and outlets protect against arc-faults which could lead to fires.

GFCI OUTLETS and breakers are required where water and electricity may come in contact and protect against ground-faults.

GROUNDING OUTLETS protect against electric shocks.

SURGE PROTECTORS protect against damaging power surges that can destroy electrical equipment.





484-427-4654
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SAVE NOW ON HOME MAINTENANCE & IMPROVEMENTS!

Clip and save this page of Oliver offers or share with friends and family.
A referral is our greatest compliment!

Now is a great time to schedule appointments for services or a free consultation to learn more about new equipment. Our friendly customer service representatives are happy to answer questions and find a convenient time that works for you.

COOLING

\$70

Air Conditioner Safety Inspection

PLUMBING

SAVE \$50

Any Plumbing Repair

PLUMBING

SAVE \$300

A New Rheem Water Heater
Plus Get A Free 10 Year Warranty

REMODELING

SAVE 10%

Any Remodeling Project For Kitchen,
Bath, Basement, Decks

ELECTRICAL

SAVE \$50

Any Electrical Service

HEATING • COOLING

SAVE \$100

Duct Cleaning

HEATING • COOLING

SAVE UP TO \$1500

A New Heating & Cooling System

ELECTRICAL

SAVE \$200

Indoor Air Purification System

SEWER

\$99

Sewer Clearing & Camera Inspection

ELECTRICAL

SAVE \$500

A Whole House Generator

ELECTRICAL

SAVE \$150

Electric Vehicle Charging Unit Installation

ELECTRICAL

SAVE \$75

Honeywell Digital
Programmable Thermostat



Some restrictions may apply to these offers. Please give us a call and we'll explain all the details. Thanks!