



Comfort Matters

HEATING • COOLING • PLUMBING • ELECTRICAL • SEWER • REMODELING

OliverHeatCool.com



Dear Valued Customers,

Greetings! We've experienced our share of extreme heat waves and severe storms this past summer. Oliver has worked very hard meeting the needs of our customers during this challenging time. Our technicians have been out day and night servicing your HVAC equipment, installing whole house generators and doing all we can to meet your home and business comfort needs.

As the fall season approaches, Oliver goes full tilt preparing for the upcoming cold weather. For those customers who have our Peace of Mind Membership, we are ready to do routine maintenance checks on your heating equipment. Give us a call to schedule your appointment. We want to get ahead of the changing weather and ensure your equipment is tuned up to keep your home nice and warm all winter long. See inside to learn more about the benefits of our Peace of Mind Membership benefits.

Oliver is committed to a year-round training program to keep our technicians educated and up to date on all the new and improved equipment that the industry has to offer. Oliver also maintains an ongoing state approved apprenticeship program that trains and mentors newly skilled technicians. In addition to classroom training, we pair them up with our seasoned technicians to ensure continuous availability of skilled tradesmen to service your home and business comfort needs.

There are many programs offered to homeowners and businesses that provide incentives to support energy efficiency in your home. Oliver's representatives are up to date with these options and can assist you when choosing upgrade and/or replacement equipment for your home and business. Oliver has convenient financing options available for replacement, major repairs, and system-enhancing accessories.

It's that time of year again, when Oliver reaches out to the community with our Heat for the Holidays program. We welcome nominations for those who may be eligible to receive a heater for their home, installed by our volunteer technicians. Oliver recognizes that, in every community, there are times that families may be experiencing unexpected hardships and we seek to meet the heating needs of those who families during the winter season. If you would like to nominate someone, please see back page for instructions.

We thank you for being a loyal customer. Oliver is just a phone call away to answer your questions, get your feedback and/or respond to your service needs.

Have a great fall and holiday season!

Sincerely,

A handwritten signature in dark ink that reads "David A. Oliver". The signature is written in a cursive, flowing style.

David Oliver
2nd Generation Owner

Your Home Should Feel Safe and Comfortable All Year

Our Membership provides true Peace of Mind when your heating, cooling, plumbing and electrical equipment has been inspected to keep it running safely and efficiently all year long. Annual inspections and testing by our professional technicians helps to identify issues before they become unexpected problems or expensive repairs.

Enjoy these benefits of our home maintenance plan:

- Low monthly payments starting at \$13
- Convenient payment options
- Annual 19-point system inspection of Air Conditioner and/or Heating Equipment
- Maintain manufacturers' warranty
- No Breakdown Guarantee for Heating and Cooling Inspections
- Annual inspection of home electrical systems, including electrical panel, service meter, wiring outlets and switches
- Test smoke and carbon monoxide detectors
- Annual inspection of toilets, sinks and faucets for leaks and proper operation
- Visual inspection of water heater
- Inspect all exposed pipes, drains and water lines.
- Water quality test
- Save 10% on any heating, cooling, plumbing or electrical repair
- Save 10% on duct cleaning
- Convenient low monthly payment options
- Priority service
- No overtime rates
- Seasonal appointment reminders

Call **484-470-1985** to start your Peace of Mind Membership today. Visit our website for complete information and details about this valuable plan.



Have an Electrical Issue?

**We Can
Help You with
That**

Our team of certified, professional electricians can take care of any electrical need in your home. From a simple outlet upgrade to complete rewiring

of an older home, we have the skills and experience. Calling an Oliver professional provides peace of mind your electrical systems are operating safely and efficiently.

ELECTRICAL
SAVE \$50
Off Any Electrical Repair

OLIVER ELECTRICAL SERVICES

- Troubleshooting and repair
- Whole house generators
- Electrical vehicle home charging stations
- Whole house surge protection
- Fuse panel to circuit breaker conversions and upgrades
- Electrical services for kitchen and bath renovations
- Electrical services for basement finishing
- Specialty indoor and outdoor lighting projects
- Computer network cabling systems
- Landscape lighting
- Media system wiring
- Installation of smoke and carbon monoxide detectors
- Hot tub wiring
- Single meter and multiple meter bank installation
- Home inspection report repairs

HELLO NEIGHBOR!

Inside This Issue of Comfort Matters

- 12 Home Maintenance Offers
- How to Avoid Plumbing Problems
- Heat for the Holidays
- Oliver Electrical Services
- Bathroom Remodeling
- Holiday Cookie Recipe



101 Waverly Avenue • Morton, PA 19070

**HEATING • COOLING • PLUMBING
ELECTRICAL • SEWER • REMODELING**



Heat for the Holidays Give the Gift of Comfort to Someone in Need



Since 1998, Oliver has been providing comfort to people who are in urgent need of a new heating system but are experiencing financial hardships that prevent them from purchasing one. We call our community outreach program, "Heat for the Holidays".

Last year, Oliver helped a single mother who works two jobs to support her teenage son and autistic 8-year-old. When her heater stopped working a few years, she could not afford to replace it and was struggling to keep her home warm in the winter. A granddaughter reached out on behalf of her widowed grandmother with limited income, whose heating system was over 30 years old and no longer keeping her house warm. In the last 25 years we have completed over 79 heating installations at no charge to deserving families and individuals.



If you know someone who is struggling to keep their home safe and comfortable, write us a letter telling us about their situation.

Here is how it works:

1. Write a letter nominating a family or individual. You can nominate yourself.
2. Describe why the nominee deserves to receive a free heater..
3. Include medical circumstances, financial hardships, community involvement, and other circumstances that will help with the evaluation process.
4. Nominee must own their home and live in one of our service areas: Delaware County, Chester County, Montgomery County, and New Castle County
5. Include the nominee's full name, address and phone number. Include your full name, address, and phone number.
6. Deadline to receive submission is November 10, 2023. All information will remain private and confidential.
7. Selected nominees will be contacted by phone in mid-December.

Three ways to submit your letter:

Website: oliverheatcool.com/heat-for-the-holidays/

Email: adenon@oliverhvac.com

Subject Line: Heat for the Holidays

Mail: Oliver Heating & Cooling
101 Waverly Ave, Morton, PA 19070
Attn: Ashley Dennon/Heat for the Holidays

Fall is the Time to Prepare for Winter



FURNACE TUNE UP – Now is the time to schedule your annual tune up. This will ensure your furnace will run more efficiently, maintain the warranty and avoid breakdowns.

INSTALL A PROGRAMMABLE THERMOSTAT – Once it's set up, a new digital thermostat will automatically turn down the heat

during the day or at night. This can cut your heating costs up to 20%.

PROPER INSULATION – The right amount and type of attic insulation will keep your home warmer in the winter and cooler in the summer. A home that has zero attic insulation will lose around 48 BTUs per square foot on a 32 degree day. Our Home Remodeling team can provide a free evaluation.

CEILING FANS – Flip the switch to reverse the spin of the fan and turn on the lowest speed to blow warm air down from the ceiling. Don't have one? We can help you with that.



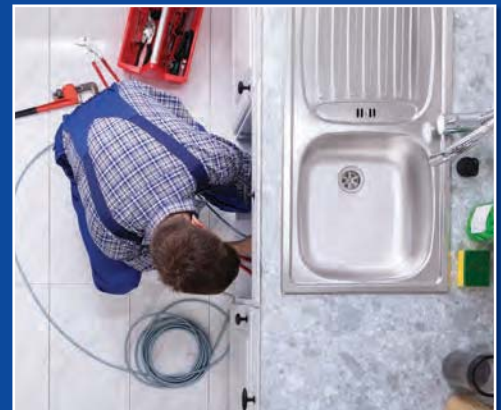
The Day after Thanksgiving is the Busiest Day for Plumbers!

The Friday after Thanksgiving is known as "Brown Friday" for plumbers. Kitchen sink clogs, jammed garbage disposals, main sewer clogs and toilet clogs are the major types of plumbing problems.

A houseful of guests means additional showers and baths, frequent use of toilets, washing machines, the kitchen sink and garbage disposal and this can strain your homes plumbing system – especially if there is already a partially clogged drain that was not noticeable.

CLOG-PREVENTING TIPS:

1. Never pour fats or cooking oils down drains.
2. Avoid putting stringy, fibrous or starchy waste in the garbage disposal. No turkey bones, potato peels, eggs shells, celery, or coffee grounds!
3. Don't wait until the garbage disposal is full to turn it on. Make sure it's running when you put food into it.
4. Wait ten minutes between showers so slow drains have time to empty.
5. Never flush cotton balls, swabs, hair, diapers, or wet wipes down a toilet, only toilet paper (and not too much).



**If you have any unexpected plumbing problems, give us a call.
We have emergency service available during the Thanksgiving weekend.**

Bathroom Makeover: From Worn Out to Wonderful!



Before



After

This small bathroom needed a refresh from floor to ceiling. The Oliver Remodeling team created a new look that included the following: tile flooring, chair height toilet, tub/shower, chrome towel bars, halogen lighting fixture, medicine chest with mirror, and painted walls. In just a few days, the

owners were enjoying a much-used space that was more functional and added value to their home. Ready to start on your remodeling project?

Give us a call at 484-470-1971 to schedule an appointment for a free design consultation and estimate.

Gingerbread Partridge Cookies

Submitted by Debra Reilly
Oliver Residential Parts Supervisor

Ingredients

3/4 cup sugar
3/4 cup shortening
2/4 cup molasses
2 T water
3 cups flour
1 T ground ginger
2 tsp cinnamon
1/4 tps salt

Instructions

1. Preheat oven to 350 degrees
2. Beat sugar, shortening, molasses and water until well blended
3. Combine dry ingredients
4. Gradually add to sugar mix
5. Cover bowl and let set at room temperature for 30 minutes
6. Roll out the dough on lightly floured surface
7. Cut into desired shapes
8. Bake 10-12 minutes until edges are lightly browned
9. Decorate before or after baking





484-427-4654
oliverheatcool.com

SAVE NOW ON HOME MAINTENANCE & IMPROVEMENTS!

Same Day Service Available. We have In Stock Equipment.

Clip and save this page of Oliver offers or share with friends and family.

A referral is our greatest compliment!

Now is a great time to schedule appointments for services or a free consultation to learn more about new equipment. Our friendly customer service representatives are happy to answer questions and find a convenient time that works for you.

PLUMBING • ELECTRICAL

\$50 OFF

On Any Plumbing or Electrical Repair

REMODELING

SAVE 10%

On Any Remodeling Project

PLUMBING

SAVE \$500

On A Water Filtration System

HEATING • COOLING

SAVE \$200

On Indoor Air Purification System

PLUMBING

SAVE \$400

On A Water Heater, Plus Get a Free
Water Quality Test

SEWER

\$99 or Free

Sewer Clearing & Camera Inspection

ELECTRICAL

SAVE \$150

On EV Home Charger Installation

ELECTRICAL

SAVE \$500

On A Whole House Generator

HEATING • COOLING

SAVE 10%

On Duct Cleaning

HEATING • COOLING

SAVE \$1500

On A Heating and Cooling System Plus
Free Air Scrubber or By Pass Humidifier

ELECTRICAL

SAVE \$300

On Electrical Panel Plus Electrical
Components Upgrade

HEATING • COOLING

SAVE 10%

On Whole Home Humidifiers

Some restrictions may apply to these offers. Please give us a call and we'll explain all the details. Thanks!